



Start your career as a Computer Support Specialist in as little as 10 weeks!

Looking to begin your career in the technology field? Sign up for our Computer Support Tech Job Training and provide help and advice to people and organizations using computer software or equipment. **This program is FREE for eligible parents*.**



Course Description:

Duration: 140 hours total, 10 weeks of 4 partial days per week or 20 weeks of 2 partial days per week In this course, we will cover the Introduction to IT Concepts, as well as preparation for the CompTIA® A+ and Network+ Certifications. This program also includes soft skills training, such as resume writing and interviewing.



Income and Job Outlook:

The median annual wage for computer user support specialists was \$52,810 in 2017. Employment is projected to grow 17 percent from 2012 to 2022, faster than the average for all occupations.



Funding Eligibility Requirements

- Must be 17 years of age or older with a high school diploma or GED
- ▶ Must be eligible to work in the United States
- Must be considered the custodial parent, legal guardian, foster parent of a dependent under 13 years of age or an older child with a disability/ developmental delay



Course Prerequisites:

- Basic knowledge of computing concepts, including the difference between hardware and software.
- Basic knowledge of the functions of software components, such as the operating system, applications, and file systems; and the function of a computer network.
- ▶ Browse and search for information on the Internet; start up, shut down, and log on to a computer and network; run programs.
- ▶ A good understanding in a Windows operating system, or equivalent skills and knowledge, is highly recommended.



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